

Family PACT Assistance - Just A Phone Call Away!

Family PACT Provider Information

Family PACT Provider Application Form

HAP Hotline
PHONE: (800) 257-6900

Schedule of Upcoming Family PACT Orientation Sessions

*Required to Become a
Family PACT Provider*
HAP Hotline
PHONE: (800) 257-6900

WEB Online Family PACT Transactions

*Client Activation, Inquiry, Update,
Recertification and Reactivation*
WEB SITE: www.medi-cal.ca.gov

DHS Medi-Cal Provider Enrollment

*To update provider information,
(i.e., change of address, addition
of sites, etc.)*
PHONE: (916) 323-1945

Medi-Cal Provider Support Information

*General Medi-Cal Provider
Information, such as Medi-Cal
Billing and Training EDS
Provider Support Center*
PHONE: (800) 541-5555

Technical Assistance for POS Devices/Internet

PHONE: (800) 427-1295

Family PACT Program Policy and Provider Issues

Office of Family Planning
PHONE: (916) 654-0357

Family PACT Client Resources

Client Information and Referral Services

*Names and Addresses of
Family PACT Providers*
PHONE: (800) 942-1054
English, Spanish, Hmong,
Vietnamese and Mandarin

Client Health Education Materials For Enrolled Family PACT Providers

EDS Materials
Distribution Center
PHONE: (800) 848-7907

Billing and Reimbursement Information

Family PACT Billing and Reimbursement

HAP Hotline
PHONE: (800) 257-6900

Schedule of Upcoming Medi-Cal/EDS Billing Seminars

HAP Hotline
PHONE: (800) 257-6900

Training and Technical Assistance

Workshops for Providers

*Program Description, Covered
Benefits, Education and Counseling,
Sensitive Services, Client Flow*
PHONE: (916) 657-0087

Education and Counseling Assistance Line

*For Enrolled Family PACT Providers
to request materials and/or request
on-site consultation*
PHONE: (877) FAMPACT
(877) 326-7228

Medi-Cal/EDS System Technical Assistance

*For Billing and Reimbursement,
Client Enrollment and the
HAP System*
HAP Hotline
PHONE: (800) 257-6900

On-site Technical Assistance for Family PACT Program

*Implementation and Integration
into Provider System*
Office of Family Planning
PHONE: (916) 654-0357